

February 24, 2025

The research team at NL SUPPORT are pleased to inform you about the development of a Clinician Reported Experience Measure (CREM) tailored for health care professionals operating within a primary care environment. This initiative seeks to build upon existing literature and address the specific needs of health care and social services professionals, particularly those working within, or possibly in the future in affiliation with, Family Care Teams (FCTs) in Newfoundland and Labrador.

The primary objective is to assess and understand the work life experiences of health care professionals, including family physicians, registered nurses, licensed practical nurses, nurse practitioners, social workers, pharmacists, and other allied health professionals. To achieve this, the study will be conducting **two 90-minute focus groups** to gather feedback and insights on various dimensions impacting work experiences, including aspects related to inter-professional collaboration.

Furthermore, we are committed to ensuring the active involvement of health and social service providers, as well as patients, in the co-development of this tool. By soliciting your perspective, we aim to identify areas for improvement specific to the province of Newfoundland and Labrador.

Privacy protection is paramount in this study. Any information collected will be used solely for research purposes and will include details such as name, profession, workplace location, and other relevant demographic data. Rest assured, your privacy will be safeguarded throughout the process.

If you are interested in participating in this study or require further information, please contact me at bbarrett@qualityofcarenl.ca. Upon confirmation of your interest, we will provide you with more details and the necessary consent form.

Thank you for considering participation in this important endeavor aimed at enhancing the professional experiences of providers within primary care settings.

Sincerely,

Dr. Brendan Barrett

Principal Investigator, NL SUPPORT Clinical Lead, Quality of Care NL

If you have questions regarding this study or the rights of research participants, please contact the Health Research Ethics Authority at 709-864-8871 or info@hrea.ca.